

Maintenance Instructions Standard Carpet and UltraSorb® Tread

Clean the Recess

Arden Architectural's floor mats and grates remove dirt and moisture and allow them to fall into the recess instead of being tracked into the building. A dirty recess is a sign that the mat or grate is working. The recess must be cleaned once a week, or as necessary, in order to keep the mat or grates in good working condition. Failure to do so will allow the dirt to create an uneven recess, resulting in an unstable walking surface and a potential tripping hazard. In addition, it will cause damage to the mat or grate.

1. Remove the mat or grate. If the mat or grate is in several sections, take care to mark sections or note where they belong. **SECTIONS ARE NOT INTERCHANGEABLE.**
2. Clean the recess with a broom or vacuum.
3. Reinstall the mat or grate, taking care to follow the original installation instructions. Copies of installation instructions are available at www.ardenarch.com.

Clean the Treads

The type and schedule of maintenance for your standard carpet or UltraSorb mat or grate will depend upon location and amount of traffic.

A good heavy-duty vacuum cleaner with a rotating brush is the most effective way to routinely clean the carpet in your entrance grate or mat. By vibrating the fibers, this type of vacuum not only cleans the surface of the carpet, but also removes soil that is imbedded into the pile. The rotating brush aids in keeping the pile upright for longer lasting beauty. The heaviest traffic areas should be vacuumed daily and the light traffic areas as infrequently as weekly.

Carpet should be deep cleaned with a hot water extraction cleaner once per month or when vacuuming will no longer remove the soil. This may be monthly, quarterly, or longer, depending upon soil and traffic conditions. Inspect the grate or mat regularly for spots and stains, to reduce the possibility of them becoming permanent.

Removing Spots

If the spot is semi-solid, scrape with a spoon or spatula and then blot with a damp sponge. Work from the edge of the spot to the center. This will keep the stain from spreading. If this procedure does not work, use a spot remover.

We recommend one of two types of spot remover, depending on the type of stain. For most spills such as coffee, tea, pet stains, etc., a dry soil extractor works best. Wet cleaning methods, including aerosols, foams, hot water extraction, or shampoo will work, but sometimes they leave sticky detergent residue that will accelerate resoiling. We recommend a dry system because it reduces resoiling, won't leave floors wet and slippery, and there is no risk in damaging the carpet from dye bleeding.

For oily stains such as tar, grease, paint, etc., a non-flammable dry cleaning solvent works best. Be extremely careful when using dry cleaning solvent. Take care to check for color fastness before cleaning the entire surface. Put a few drops of stain remover in an inconspicuous area and press the area with a clean cloth for ten seconds. If the color fades or changes, discontinue use.

If treads become damaged, replacement strips are available. Contact Arden Architectural or your local representative for more information.

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